#### NEW YORK INSURANCE DEPARTMENT

# Group Nursing Home & Home Care Insurance Checklist for SERFF Filings (As of 4/12/10) (Tax-Qualified and Non-Partnership)

#### Instructions for SERFF Checklist:

- A. For ALL filings, the "General Requirements for All Filings" MUST be completed.
- B. For a **FORM** filing, completion of additional sections may be required as follows depending on the type of form being submitted:

Policy – Also complete the "Policy Form" section.

Rider or endorsement - Also complete all items in the "Policy Form" section relevant to the form being submitted.

Application – Also complete the "Application Forms" section.

- C. For filing of <u>RATES</u> for <u>NEW products</u>, complete the "New Products Rate Requirements" section in addition to completion of the applicable form sections identified above.
  - For filing of <u>RATE changes to EXISTING products</u> (increases, decreases, or change in rate calculation rules or procedures), complete the "Existing Products-Rate Requirements" section.
  - For filing of <u>any OTHER changes to **RATE** or underwriting manuals</u> (e.g., changes in commissions or underwriting), complete the "Existing Products-Rate Requirements" section.
- D. Some items have shaded boxes. All of the items with shaded boxes must be answered. Some of the items in the checklist require an attachment or explanation. Failure to include required explanations or attachments or an incomplete explanation (such as "not applicable" or "see form") will result in the filing being closed without further review.
- E. For each item, enter in the last column the form number(s), page number(s), and paragraph(s) where the requirement is met in the filing or insert a bookmark connecting to the appropriate location in the filing.
- F. Do not make any changes or revisions to this checklist.
- C. Checklist Updates: Any items on the checklist that have been updated since the last posting are shaded.
- G. Instructions for Citations: All citations to Insurance Department regulations link to the Department of State's website and an unofficial copy of the NYCRR. Please select title 11 for Insurance Department regulations. Most of the pertinent form and rate regulations are located in Chapter III Policy and Certificate Provisions, Subchapter A Life, Accident and Health Insurance. All citations to New York Laws (Insurance Laws or other New York laws) link to the public LRS website. To locate the Insurance Laws, please select the link labeled "ISC".

LINE OF BUSINESS: Group Nursing Home & Home Care Insurance LINE(S) OF INSURANCE CODES

CODE: <u>LTC05G</u> <u>Qualified/Non-Partnership</u> <u>LTC05G.001</u>

IF CHECKLIST IS NOT APPLICABLE, PLEASE EXPLAIN:	

REVIEW REQUIREMENTS GENERAL	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS	LOCATION OF STANDARD IN FILING
REQUIREMENTS FOR ALL FILINGS			Form/Page/Para Reference
FILING SUBMISSION			
Filing Type	11NYCRR52.32	The filing is: (select only one)   Normal submission – not prefiled group coverage.	
		<ul> <li>□ Prefile (select initial or subsequent) - Group Coverage may be provided prior to the filing or approval of forms provided the conditions contained within §52.32 of Regulation 62 are met.</li> <li>□ Initial submission must contain:         <ul> <li>A copy of the letter of confirmation sent to the policyholder by the insurer. This letter must be submitted to the Department within 30 days after the date the insurer agrees to provide insurance.</li> <li>The letter must include the effective date of coverage. §52.32(a)(1)</li> <li>The letter must include the nature and extent of the benefits or change in benefits as then known. §52.32(a)(2)</li> <li>The letter must set forth the contractual forms may be executed and issued for delivery only after filing with or approval by the Department. §52.32(a)(3)</li> <li>The letter must set forth that if the forms are not filed or approved or are disapproved, the parties will be returned to the status quo insofar as possible, or the coverage will be modified retroactively to meet all requirements necessary for approval. §52.32(a)(2)</li> <li>□ Subsequent submission of forms Initial submission dated □/ / / , State tracking number □.</li> </ul> </li> <li>Must be submitted within six months from the date the insurer agrees to provide insurance. §52.32(c)</li> </ul>	

Form Dogwing as sate	11NYCRR52.31	Failure to meet any of the conditions within the time specified shall be a violation of the insurance law, unless reasons for delay, including its probable extent, satisfactory to the Department are submitted to the Department within the respective times specified.    See form in the filling must be at the following requirements:	
Form Requirements	§3102(c)(1)(G)	<ul> <li>Each form in the filing must meet the following requirements:</li> <li>a. This form contains no strikeouts. §52.31(b)</li> <li>b. All blank spaces are filled in with hypothetical data. §52.31(f)</li> <li>c. If the form contains more than 3 pages or more than 3,000 words, the form contains a table of contents. §3102(c)(1)(G)</li> </ul>	
Explanation of Variables	11NYCRR52.31(I)	If the form contains variable material an explanation of variables must be submitted with this filing in compliance with §52.31(I).	
Discrimination	§2606, §2607, & §2608	Unfair discrimination provisions because of race, color, creed, national origin, disability (including treatment of mental disability), sex, and marital status are prohibited.	
Permissible Group	§4235(c)(1)	The policy is issued to one (or more) of the permissible groups set forth in §4235(c)(1).	
Fraternal Benefit Society	<u>§4504(g)</u>	If the insurer is a Fraternal Benefit Society, the policy includes a provision that complies with §4504(g) regarding a member's portion of any reserve deficiency.	
DISCLOSURE			
Required Disclosure Form	11NYCRR52.25(c)(6) 11NYCRR52.54(c) 11NYCRR52.65	<ul> <li>The filing includes the required disclosure form that:</li> <li>a. Will accompany or be incorporated in the policy when delivered OR delivered to the applicant at the time application is made and receipt is acknowledged.</li> <li>b. Contains language that conforms to §52.65 of Regulation 62.</li> <li>c. Contains a graphic comparison of the benefit levels of a policy that increases benefits over the policy with a policy that does not increase benefits. The graphic comparison shows benefit levels over at least a 20-year period.</li> <li>d. Contains any expected premium increases or additional premiums to pay for automatic or optional benefit increases. If premium increases or additional premiums will be based on the attained age of the applicant at the time of the increase, the insurer also discloses the magnitude of the potential premiums the applicant would need to pay at ages 75 and 85 for benefit increases. An insurer may use a reasonable hypothetical or a graphic demonstration.</li> </ul>	
APPLICATION/ ENROLLMENT FORMS			Form/Page/Para Reference
Authorization	11NYCRR420.18(b)	If the application includes an authorization to disclose non-public personal health information, the authorization specifies the length of time the authorization will remain valid. The maximum allowable period is 24 months.	
Caution Statement	11NYCRR52.25(d)(3)(i)	The language must be set out conspicuously and in close conjunction with the applicant's signature block on the application. Note: If the policies are tax-qualified, the caution statement should state "the company may have the right to deny benefits or rescind your policy" to be consistent with the incontestability provision required by HIPPA.	
Extra-Hazardous Activities	11NYCRR52.2(i) 11NYCRR52.16(e)(2)	If the application contains questions as to whether the applicant has engaged in or contemplates participation in a number of specified activities, the insurer will adhere to the following Regulation 62 guidelines regarding "extra-hazardous" activities:	

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	whether or not the activity engaged in by the applicant is an extra-hazardous activity as defined by the Department in §§52.2(i) and 52.16(e)(2). If the activity engaged in by the applicant is within the Department's definition of an extra-hazardous activity, the insurer may elect one of four options:  a. The insurer may issue a standard risk policy;  b. The insurer may decline to issue any policy at all;  c. The insurer may place a waiver on the policy declining coverage for disabilities arising out of such activities; or  d. The insurer may charge additional premiums for providing coverage for such activities.  If the activity engaged in is not within the definition of an extra-hazardous activity, the Department permits the insurer to issue a standard risk policy or decline to issue any policy	
§403(d)		
11NYCRR52.51(b)	Any question of past or present health of any person that refers to a specific disease or general health must be asked "to the best of the applicant's knowledge and belief". Note: Does not apply to questions about factual information such as doctor visits or hospital confinements	
§380-c of the General Business Law	If an Investigative Consumer Report will be prepared or procured, a notice complying with §380-c of the General Business Law is included in the application OR in a separate form.	
<u>§321</u>	If a Medical Information Exchange Center (such as a Medical Information Bureau) will be	
<u>§4224(b)</u>	If more than one application is used to apply for a policy, <b>attach</b> a full explanation of the objective criteria used to determine who completes each application. <i>Note: Objective</i>	
<u>§4224(b)</u>	If more than one level of medical and financial underwriting (e.g., full underwriting, simplified underwriting, or guaranteed issue) is used for a policy, <b>attach</b> a full explanation of:  a. The various levels of underwriting.  b. The objective criteria used to determine the use of each level of underwriting.	
11NYCRR52.51(j) 11NYCRR52.54	If the application is used with a policy that contains a "pre-existing conditions" provision, a statement describing the policy provision is included in the application OR the statement is included in the disclosure statement required by §52.54 of Regulation 62 that is delivered at the time of application.	
11NYCRR52.51 §3204	<ul> <li>The application does NOT contain:</li> <li>a. Questions as to the applicant's race.</li> <li>b. A provision that changes the terms of the policy to which it is attached.</li> <li>c. A statement that the applicant has not withheld any information or concealed any facts.</li> <li>d. An agreement that an untrue or false answer material to the risk will render the contract void.</li> <li>e. An agreement that acceptance of any policy issued upon the application will constitute a ratification of any changes or amendments made by the insurer and insured in the</li> </ul>	
	\$380-c of the General Business Law  \$321  \$4224(b)  \$4224(b)  11NYCRR52.51(j) 11NYCRR52.54	defined by the Department in §§52.2(i) and 52.16(e)(2). If the activity engaged in by the applicant is within the Department's definition of an extra-hazardous activity, the insurer may elect one of four options:  a. The insurer may issue a standard risk policy;  b. The insurer may place to issue any policy at all;  c. The insurer may place a waiver on the policy declining coverage for disabilities arising out of such activities; or  d. The insurer may charge additional premiums for providing coverage for such activities.  If the activity engaged in is not within the definition of an extra-hazardous activity, the Department permits the insurer to issue a standard risk policy or decline to issue any policy at all.  All applications must contain the prescribed fraud warning statement.  All applications must contain the prescribed fraud warning statement.  All applications must contain the prescribed fraud warning statement.  Any question of past or present health of any person that refers to a specific disease or dependance and the must be asked "to the best of the applicant"s knowledge and belief". Note: Does not apply to questions about factual information such as doctor visits or hospital confinements  If an Investigative Consumer Report will be prepared or procured, a notice complying with §380-c of the General Business Law is included in the application DR in a separate form.  If a Medical Information Exchange Center (such as a Medical Information Bureau) will be used, the insurer complies with §321 of the Insurance Law.  If more than one application is used to apply for a policy, attach a full explanation of the objective criteria used to determine who completes each application. Note: Objective criteria used to determine who completes each application.  Introcress.210  11NYCRR52.510  11NYCRR52.510  11NYCRR52.5110  11NYCRR52.5110  11NYCRR52.5110  11NYCRR52.5110  11NYCRR52.5110  A provision that changes the terms of the policy to which it is attached.  C. A statement that the applicant has not withheld any i

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		f. A question or seek previous HIV test results. Note: Information regarding the diagnosis or treatment of AIDS or AIDS Related Complex (ARC) may be sought and used. Also, the insurer has the right to conduct its own medical tests as part of the underwriting process.	
Telephone or In-Person Interview	§3204 Article III, NY Technology Law	<ul> <li>If a telephone or in-person interview will be used with this application, the interview is conducted in the following manner: <ul> <li>a. Any questions raised during the interview are limited to those questions appearing on an application approved by the Department (i.e., questions over the phone would be no different than those being asked in the application).</li> <li>b. The applicant must be provided with a written copy and will have an opportunity to review and make corrections to those statements that were attributed to him/her in the interview.</li> <li>c. Any information obtained in the interview that will be used in the underwriting process will be reduced to writing, signed by the applicant and attached to the policy in compliance with §3204.</li> <li>d. If an electronic signature is used, it must comply with the Electronic Signatures and Records Act (Article III of the New York Technology Law).</li> <li>e. If a telephonic application is being used, please provide a description of the procedure for taking a telephonic application. Any scripts used in the telephone interview must be filed for reference.</li> </ul> </li> </ul>	
Third Party Notification	§7702B(g)(2)(A)(i)(VI) of the Internal Revenue Code	The application must provide the opportunity for an applicant to designate a third party to be notified in the event of lapsation.	
CONDITIONAL RECEIPT/INTERIM INSURANCE AGREEMENT FORM			
Advance Premium	11NYCRR52.53	If premium will be taken at the time of application, the filing should include a conditional receipt <u>OR</u> interim insurance agreement that complies with §52.53 of Regulation 62. (e.g., cannot use a hybrid receipt or agreement which is less favorable than §52.53 requirements).	
POLICY FORM	§1117, §3102, §3105, §3201, §3204, §3221 & 11 NYCRR Part 52 (Reg. 62) & §§213, 4980C, and 7702B of the Internal Revenue Code (incorporating portions of the NAIC Model Act as of January 1993)		
COVER PAGE	,		
Caution Statement	11NYCRR52.25(d)(3)(ii)	The policy conspicuously contains the caution statement required by §52.25(d)(3)(ii) (e.g., cover page).	
Licensee		The licensed New York insurer's name and full address appears prominently on the front or back cover.	

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Label	11NYCRR52.13	Policy is labeled as "Nursing Home & Home Care Insurance" within the definition of §52.13.	
Medicare Notice	11NYCRR52.18(a)(7) 11NYCRR52.54	If the policy is sold to persons eligible for Medicare (due to age or disability), a notice complying with §52.18(a)(7) is included either on or attached to the cover page of the certificate OR the first page of the disclosure statement required by §52.54.	
Renewibility	§3201(c)(4)	The renewibilty provision must not be misleading to consumers.	
Signature of Company Officer		The signature of company officer(s) appears prominently on the form (such as on the cover).	
Tax-qualification (Federal)	§4980C(d) of the Internal Revenue Code	The form includes a statement required by HIPAA that the policy is intended to be tax-qualified under §4980C(d) of the Internal Revenue Code.	
DEFINITIONS			
Benefit Period	\$3201(c)(3), \$3217(b) 11NYCRR52.1 11NYCRR52.13	The definitions of "benefit periods", "maximum benefit periods" or similar provisions that set a period for payment of benefits comply with §§3201(c)(3), 3217(b), 52.1(c), 52.1(d), and 52.13.	
Consumer Price Index	§3201(b)(1), §3201(c)(3), §3204(a)(1), §3217(b), 11NYCRR52.1	The definitions of consumer price indexes and consumer price index factors comply with §§3201(b)(1), 3201(c)(3), 3204(a)(1), 3217(b), 52.1(c), and 52.1(d).	
Elimination Period	§3201(c)(3), §3217(b), 11NYCRR52.1	The definitions of "Elimination Period", "Waiting Period", and similar terms comply with §§3201(c)(3), 3217(b), 52.1(c), and 52.1(d).	
Hospital	11NYCRR52.2(m)	The definition of "Hospital" complies with §52.2(m).	
Mental Disorders	§3201(c)(3), §3217(b), §4224(b)(2) 11NYCRR52.1 11NYCRR52.25(b)(2)(ii)	The definition of "Mental Disorders" or a similar term complies with §§3201(c)(3), 3217(b), 4224(b)(2), 52.1(c), 52.1(d), and 52.25(b)(2)(ii).	
Physician	§3201(c)(3), §3217(b), 11NYCRR52.1(c) and (d)	The definition of "Physician" or any substitute term includes any legally qualified practitioner of the healing arts acting within the scope of his/her New York State license as appropriate to a tax-qualified policy. (i.e., chiropractor, licensed social worker, etc.) Note: Form should not unduly limit the insured's access to benefits.	
ELIGIBILITY		, and the second	
Classes of Employees	11NYCRR52.18(f) §4235(c)	If the policy is being issued to an employer group, under 4235(c)(1)(A), the policy may be issued to all employees or classes of employees. The classes of employees are based upon conditions pertaining to employment such as situs of employment, earnings, method of compensation, hours, and occupational duties.	
Dependent Coverage	11NYCRR52.18(e) §4235(f) Circular Letter No. 27 (2008)	If dependents are covered under this form:  a. Such coverage is in compliance with §4235(f) and §52.18(e). This includes the recognition of marriages between same-sex partners legally performed in other jurisdictions.  b. The form includes a provision that, if a dependent is added to an inforce policy, a new contestable period for the dependent runs from the later dependent issuance date (not a new contestable period for the primary insured previously issued coverage).  c. If the policy is offering dependent coverage beyond the spouse or domestic partner, the insurer may request a waiver under §1117. This waiver is limited to Parents, Grandparents, or In-Laws. We have not used this waiver to offer eligibility to siblings, aunts or uncles.	
Domestic Partner Coverage	<u>§4235(f)</u> OGC Opinion 01-11-23	The policy may extend coverage to domestic partners, but is not required. If coverage is	

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		extended to domestic partners, then proof of the domestic partnership and financial interdependence must be submitted to the insurer.  Such proof may be in the form of: registration as a domestic partnership, where such registry exists, or for partners residing where registration does not exist, by an alternative affidavit of domestic partnership.  The affidavit must be notarized and require at least the following:  The partners are both eighteen years of age or older and are mentally competent to consent to contract.  The partners are not related by blood in a manner that would bar marriage under laws of the State of New York  The partners have been living together on a continuous basis prior to the date of the application; and  Neither individual has been registered as a member of another domestic partnership within the last six months.  The partners are financially interdependent.	
New Employees/Members	<u>§3221(a)(3)</u>	New employees or members of the class must be added to the class for which they are eligible.	
BENEFIT STANDARDS			
Minimum Benefit Coverage	11NYCRR52.13	This policy provides, at a minimum, coverage for custodial care services of at least \$50 a day while confined in a nursing home and coverage for custodial care services in a private home of at least \$25 per day	
Minimum Period of Coverage	11NYCRR52.13	This policy provides a minimum of 12 months coverage per covered person.	
Statement of Minimum Benefits to be Paid	11NYCRR52.13	The Nursing Home benefit includes language that the benefit paid will never be less than the minimum required under §52.13. The Home Care benefit includes language that the benefit paid will never be less than the minimum required under §52.13.	
Additional Benefits	11NYCRR52.13	If the form provides benefits in addition to the §52.13 required nursing home and home care benefits, the form:  a. Identifies those additional benefits,  b. Indicates how the use of unrequired benefits can reduce coverage limits beneath the required regulatory minimum levels for the required §52.13 benefits, and  c. Advises the insured that if he/she desires minimum regulatory levels for the required benefits, then he/she should manage the use of his/her benefits accordingly.	
Rider or Endorsement	11NYCRR52.25(b)(5) 11NYCRR52.18(g)	Only benefits that are reasonably related to nursing home and home care coverage may be added by rider or endorsement to policies or certificates providing at least the minimum levels of benefits required by subsection (a) or (b) of section 52.13 of this part.  Except for riders by which the insurer effectuates a request made in writing by the policyholder or exercises a specifically reserved right under the policy, all riders added to a policy after date of issue which reduce or eliminate coverage in the policy shall provide for signed acceptance by the policyholder.	
Inflation Protection	11NYCRR52.25(c)(3) 11NYCRR52.25(c)(4)	Form offers an inflation protection provision that complies with §52.25(c)(3) of Regulation 62 and pertinent HIPAA and related federal requirements. If the group is an employer, union or professional association the required offer in §52.25(c)(3) of Regulation 62 shall	

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		be made to the group policyholder; for all other groups the offering shall be made to each	
		proposed certificate holder.	
Nonforfeiture Benefit	11NYCRR52.25(c)(7) 11NYCRR52.25(c)(8)	Form offers a nonforfeiture benefit at the option of the insured that complies with §52.25(c)(7) of Regulation 62 and pertinent HIPAA and related federal requirements. Where the policy is issued to a group, the above shall be made to the group policyholder if the group is an employer, union or professional association (for all other groups the	
		offering shall be made to each proposed certificateholder). Note: A contingent nonforfeiture provision must be offered at the option of the insured (a make available benefit), not a default.	
Elimination Period		Form contains an Elimination Period of 180 days or less.	
Zimination i chod		Note: If the insurer proposes an elimination period greater than 180 days, attach a full explanation.	
International Coverage	11NYCRR52.13	If the form provides international coverage, the benefits meet or exceed the minimum requirements of nursing home and home care insurance.	
"Shared" Coverage	11NYCRR52.13	If the form provides that one spouse (or a domestic partner meeting Department requirements), after depleting their policy benefits, can use the benefits of a "well" spouse, the "well" spouse's benefits are NOT reduced to less than the minimum coverage	
Lla data Danafita With aut		requirements for nursing home and home care insurance.	
Update Benefits Without Evidence of Good Health		If the form contains a provision to <u>update benefits without evidence of good health</u> (e.g., issuance of a future guaranteed option increase benefit), the provision includes the insurer's guarantee of its issue and participation limits in effect at issuance of a future guaranteed option increase benefit with no adverse change in those limits.	
Extension of Benefits	11NYCRR52.25(b)(3)	Termination of long term care insurance shall be without prejudice to any benefits payable	
Extension of Deficitio	· · · · · · · · · · · · · · · · · · ·	under the policy, rider or certificate if eligibility for such benefits or total disability began	
		while policy was in force and continues without interruption after termination. Such extension of benefits beyond the period of insurance was in force may be limited to the	
		duration of the benefit period, if any, or to the payment of maximum benefits and may be	
		subject to any policy or certificate waiting period, and all other applicable provisions of the	
Replacement Coverage	11NYCRR52.70(e)(1)	policy or certificate, and in the case of home care benefits, may be limited to 12 months.  No group policy replacing a plan of similar benefits of another insurer or self-insurer shall	
Neplacement Coverage	11111 OTT (0)(1)	be written unless all persons of the same class insured under the prior plan are eligible	
		without evidence of individual insurability or restrictions as to preexisting conditions, except	
		those contained in the policy from which transfer is made to the extent of the lesser of the	
		prior coverage or the coverage provided under the replacing plan.	
Right to Add New Policy	11NYCRR52.25(b)(4)	Termination under the following circumstances shall give rise to elect conversion: divorce	
(Conversion)		or annulment; upon the attainment of the limiting age, at which a covered insured's	
		dependent status shall cease; termination of employment or membership in the group; or	
		termination of the group policy or certificate.	
		Such conversion shall be subject to the following:  1) The premium shall be that applicable to the class of risk to which such person	
		belongs, to the age of such person and to the form and amount of insurance.	
		2) The same or substantially the same benefits and at least as favorable renewal	
		conditions as those contained in the policy or certificate form which conversion is	
		sought.	
		3) The benefits provided under such policy or certificate shall become effective upon	

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		the date that such person was no longer eligible under the previous policy or	
		certificate.	
		4) No new exclusions may be imposed.	
		5) The insurer is not required to issue a converted policy to any person who is	
		covered for similar benefits by another insurance policy.	
		In place of conversion, an insurer may offer to insureds covered under a group policy or	
		certificate the right to continue coverage under the group policy or certificate. Such	
		continuation of coverage must comply with §52.25(b)(4).	
Suspension of Coverage	<u>§3221(n)</u>	Suspension provision for insureds called to active duty in the armed forces complies with	
	Circular Letter No. 7 (2003)	§3221(n). Note: Although no specific time frame to exercise this right is provided in the	
		statute, we suggest using the individual limit of five years, as expresses in §52.17(a)(9) of	
		Regulation 62.	
STANDARD PROVISIONS		Note: These provisions MUST be included in each policy and must be no less favorable to	
		the insured than the statutory provision.	
Misstatements	<u>§3221(a)(1)</u>	The policy must provide that statements by the insured must be in writing and signed in	
		order to be used to reduce benefits or avoid the insurance.	
Policy Changes	<u>§3221(a)(2)</u>	The policy must provide that no agent has the authority to change the policy or waive any	
		provisions and that no change shall be valid unless approved by an officer of the insurer	
		and evidenced by endorsement on the policy, or by amendment to the policy signed by the	
		policyholder and insurer.	
Grace Period	§3221(a)(4)	This policy includes a statement that all premiums due under the policy shall be remitted by	
Stace Folioa		the employer or employers of the persons insured or by some other designated person	
		acting on behalf of the association or group insured, to the insurer on or before the due	
		date thereof, with such grace period as may be specified therein.	
Non-Renewal	§3221(a)(5)	The policy must specify the conditions under which the insurer may refuse to renew the	
14011 Reflewar	11NYCRR 52.18(c)	policy.	
Certificates	§3221(a)(6)	The insurer shall issue either to the employer or person in whose name the policy is	
		issued, for delivery to each member of the insured group, a certificate setting forth in	
		summary form a statement of the essential features of the insurance coverage.	
Age Restrictions	§3221(a)(7)	The policy must state the ages to which the insurance provided shall be limited and the	
Ago Rocalono		ages for which additional restrictions are placed on benefits, including a description of such	
		additional restrictions.	
Notice of Claim	§3221(a)(8)	The policy must provide that the insured has a minimum of 20 days to provide the insurer	
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		does not reduce or invalidate a claim if it was not reasonably possible to give such notice	
		and the notice was provided as soon as reasonably possible.	
Proof of Loss	§3221(a)(9)	The policy must provide that the insured has a minimum of 90 days to provide the insurer	
1 1001 01 2003	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	with proof of loss after the date of such loss. However, failure to give proof within the	
		specified time frame does not reduce or invalidate a claim if it was not reasonably possible	
		to give such proof and the proof was provided as soon as reasonably possible.	
		to give sacif proof and the proof was provided as soon as reasonably possible.	
		Note: Effective 1/1/11, the insured must have a minimum of 120 days to provide the insurer	
		with proof of loss after the date of such loss.	
Claim Forms/Filing Proof of	§3221(a)(10)	The policy must provide that the insurer will furnish the insured or the policyholder such	
	30 (0/(.0/	The policy must provide that the insurer will furnish the insured of the policyholder such [	

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Loss		forms as are usually furnished for filing proof of loss. If such forms are not furnished before the expiration of fifteen days after the insurer receives notice of the claim, the insured shall be deemed to have complied with the proof of loss requirements upon submitting within the time fixed written proof covering the occurrence, character and extent of the loss for which the claim is made.	
Physical Examination and Autopsy	<u>§3221(a)(11)</u>	The insurer shall have the right and opportunity to examine the insured making a claim as required during the pendency of the claim and the right and opportunity to conduct an autopsy in the case of death unless prohibited by law.	
Payment of Claims	<u>§3221(a)(12)</u>	The policy must provide that benefits payable under the policy other than for benefits for loss of time will be payable not more than sixty days after receipt of proof of loss.	
Loss of Life	<u>§3221(a)(13)</u>	This policy must provide that indemnity for loss of life is payable in accordance with §4235(e). According to §4235(e), the benefits payable under the policy shall be payable to the employee or other insured member of the group or to some beneficiary or beneficiaries designated by him, other than the employer or the association or any officer thereof. If a beneficiary is not designated, then the benefits shall be payable to the estate of the employee or member. The insurer, at its option, may pay such insurance to any one or more of the following surviving relatives of the employee or member: wife, husband, mother, father, child or children, brothers or sisters. Payments so made shall discharge the insurer's obligation with respect to the amount of insurance so paid.	
Legal Actions	§3221(a)(14)	The policy must provide that no action in law or equity shall be brought to recover on the policy prior to the expiration of sixty days after proof of loss has been filed in accordance with the requirements of the policy and that no such action shall be brought after the expiration of two years following the time such proof of loss is required by the policy.	
Designation of Beneficiary	<u>§4235(e)</u>	Benefits are payable to the employee or member or a beneficiary designated by such employee or member, other than the employer or association or any officer thereof. If no beneficiary has been designated at the time of the death of the employee or member, then benefits are payable to the estate of the employee or member. The insurer may, at its option, pay such insurance to any one or more of the following surviving relatives of the employee or member: wife, husband, mother, father, child or children, brothers or sisters. Payment so made shall discharge the insurer's obligation with respect to the amount of insurance so paid.	
OPTIONAL STANDARD PROVISIONS		These provisions MAY be included at the insurer's option.	
Assignment	<u>§3201(c)(3)</u> <u>§3217(b)</u> <u>11NYCRR52.13</u>	If the form contains an assignment provision, it complies with §§3201(c)(3), 3217(b), and 52.13.	
Benefit Offsets	11NYCRR52.18(d) 11NYCRR52.23	If the insurer wishes to offset the benefits through a non-duplication or coordination of benefits provision, it must comply with §52.18(d) and §52.23.	
Illegal Occupation	<u>§3221(c)</u> <u>§3216(d)(2)(J)</u>	The policy may exclude losses to which a contributing cause was the insured's participation in a felony or attempted felony. If included, the exclusion can be no more restrictive than to provide that the insurer shall not be liable for any loss to which a contributing cause was the insured's commission of or attempt to commit a felony or to which a contributing cause was the insured's being engaged in an illegal occupation.	
Intoxicants and Narcotics	<u>§3221(c)</u> <u>§3216(d)(2)(K)</u>	The policy may exclude losses in consequence of the insured's being intoxicated or under the influence of a narcotic. If included, the exclusion can be no more restrictive than to	

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		provide that the insurer shall not be liable for any loss sustained or contracted in	
		consequence of the insured's being intoxicated or under the influence of any narcotic	
		unless administered on the advice of a physician.	
Period of Care	11NYCRR52.25(c)(9)	If the form contains a "period of care" provision, the period of care is separated by at least	
		30 days of nonpayment of benefits to be considered two separate periods of care.	
Return of Premium upon	11NYCRR52.16(b)	If the form contains a return of premium on death permitted by §52.16(b), the return of	
Death		premium is NOT offered as a nonforfeiture benefit.	
Subrogation	Chapter 494 of the Laws of	If a subrogation provision is included in this policy or certificate, it must comply with	
ŭ	<u>2009</u>	Chapter 494 of the Laws of 2009.	
PERMISSIBLE		No policy shall limit or exclude coverage by type of illness, accident, treatment or medical	
EXCLUSIONS &		condition, with an exception for the following exclusions which may, but are not required to	
LIMITATIONS		be included in the policy.	
Alcoholism and Drug	11NYCRR52.25(b)(2)(iii)	The policy may exclude or limit coverage for services arising out of alcoholism or drug	
Addiction		addiction.	
War/Participation in Riot,	11NYCRR52.25(b)(2)(iv)	The policy may exclude or limit coverage for illness, treatment, or medical condition arising	
Felony or		out of the following situations:	
Insurrection/Service in		a. war or act of war (whether declared or undeclared);	
Armed Forces/Suicide/		b. participation in a felony, riot or insurrection;	
Aviation		c. service in the armed forces or units auxiliary thereto;	
		d. suicide, attempted suicide, or intentionally self-inflicted injury; or	
		e. aviation (this exclusion applies only to nonfare paying passengers).	
Family Provider	11NYCRR52.25(b)(2)(v)	The policy may exclude or limit coverage for services provided by a member of the covered	
1 3   1 3		person's immediate family.	
Government Facility	11NYCRR52.25(b)(2)(v)	The policy may exclude or limit coverage for treatment provided in a government facility	
		(unless otherwise required by law).	
Mandatory No-Fault	11NYCRR52.25(b)(2)(v)	The policy may exclude or limit coverage for services for which benefits are provided under	
Wandatory 140 T date		any mandatory motor vehicle no-fault law. Note: The term "provided" is permitted, not	
		"payable" or "reimbursable".	
Services for Which No	11NYCRR52.25(b)(2)(v)	The policy may exclude or limit coverage for services for which no charge is normally made	
Charge is Normally Made		in absence of insurance.	
Medicare or Other	11NYCRR52.25(b)(2)(v)	The policy may exclude or limit coverage for services for which benefits are provided under	
Governmental Program		Medicare or other governmental program (except Medicaid). Note: The term "provided" is	
2010.IIIIIoiliai 1 Tograffi		permitted, not "payable" or "reimbursable".	
Workers' Compensation	11NYCRR52.25(b)(2)(v)	The policy may exclude or limit coverage for services for which benefits are provided under	
Transia dempendulon		any state or Federal workers' compensation, employer's liability or occupational disease	
		law. Note: The term "provided" is permitted, not "payable" or "reimbursable".	
Mental or Nervous	11NYCRR52.25(b)(2)(ii)	The policy may exclude or limit coverage for mental or nervous disorders; however, this	
Disorders		shall not permit exclusion or limitation of benefits on the basis of Alzheimer's disease or	
2.3314313		demonstrable organic brain disease.	
Coverage Outside U.S. and	11NYCRR52.25(b)(2)(vi)	The policy may exclude or limit coverage outside the United States and its possessions.	
Possessions		The policy may exclude of little coverage outside the office office did its possessions.	
Pre-Existing Conditions	11NYCRR52.25(b)(2)(i)	If an insurer chooses to place a preexisting condition limitation in the coverage, it must	
1. 10 Existing Conditions		comply with §52.25(b)(2)(i) of Regulation 62. For the purposes of a nursing home and	
		home care insurance policy, the only permissible preexisting condition limitation is one	
	l .	I nome care insurance policy, the only permissible preexisting condition limitation is one	

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		which excludes coverage, for no more than 6 months after the effective date of coverage for a condition for which medical advice was given or treatment was recommended by, or received from, a licensed health care provider within 6 months before the effective date of	
		coverage.	
PROHIBITED EXCLUSIONS AND LIMITATIONS	11NYCRR52.25(c)(1)	<ul> <li>A nursing home and home care insurance policy may NOT limit or exclude benefits:</li> <li>a. By requiring that the covered person have a prior hospitalization or a prior specified level of care in order for another level of care in a nursing home or home care benefits to be covered.</li> <li>b. By requiring that the covered person first or simultaneously receive nursing and/or therapeutic services in a home or community setting before home care services are covered.</li> <li>c. By limiting eligible services to services provided by registered nurses or licensed practical nurses.</li> <li>d. By requiring that a nurse or therapist provide services covered by the policy that can be provided by a home health aide, or other licensed or certified home care worker acting within the scope of his/her license or certification.</li> <li>e. By requiring that the covered person have an acute condition before services covered under this policy are covered. Note: Nursing home and home care policy designs that predicate benefits on "medically necessary" services or similar wording are viewed as a requirement of having an acute condition.</li> </ul>	
RATE-RELATED		f. By limiting benefits to services provided by Medicare-certified agencies or providers.	
INFORMATION			
Level Premium	11NYCRR52.40(b)(1)	The rates in the filing are level premium.	
Sex Basis for Rates		This form is rated on the following basis: (select only one)  Unisex basis, OR  Sex-distinct basis and will NOT be issued in any employer/employee situation subject to the Norris decision and/or Title VII of the Civil Rights Act of 1964.	
Rate Guarantee	§4224(b)	If the form contains a rate guarantee, the guarantee is for a period of three years or less.	
SCHEDULE OF BENEFITS			
Benefit Selections	11NYCRR52.31(f) §3204(a)(1)	<ul> <li>The schedule page sets forth:</li> <li>a. elimination period choices, maximum benefit period choices, monthly benefit amounts and similar choices made by the insured.</li> <li>b. optional choices of insured regarding certain benefits and/or riders selected by the insured.</li> </ul>	
Effective Date and Renewal Dates	11NYCRR52.31(f)	The schedule page includes spaces for effective date of insurance, renewal dates and renewal terms.	
Hypothetical Data	11NYCRR52.31(f)	The schedule page is completed with hypothetical data.	
Name of Insured	11NYCRR52.31(f)	The schedule page includes space for the insured's name.	
Premium Summary	11NYCRR52.31(f)	The schedule page contains premium summary amounts and provisions dealing with insured participation status in surplus or dividends.	
TAX-QUALIFICATION PROVISIONS			
Activities of Daily Living	§7702B(c)(2)(B) of the Internal Revenue Code	The determination that an individual is chronically ill includes at least 5 of only the following	

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		ADLs: eating, toileting, transferring, bathing, dressing and continence.	
Benefit Payment Method	§7702B(b) of the Internal Revenue Code	The form identifies benefits of the following nature within the meaning of HIPAA for	
	Trovenue deue	favorable federal and New York State income tax treatment:	
		indemnity, or	
Description of		□ expense incurred	
Benefit Triggers		The policy clearly explains the triggers for benefits payable which meet all requirements of	
	077000(1)(4)(4)	HIPAA and related federal regulations and guidance.	
Covered Services	§7702B(b)(1)(A) of the Internal Revenue Code	Covered services conform to the definition of "Qualified long term care services".	
Definitions-Federal	§7702B(c) of the Internal Revenue Code	*To qualify for favorable federal and New York State income tax treatment, policy meets or exceed HIPAA definitions of:	
		"Qualified long term care services", as defined by HIPAA and related federal	
		regulations and guidelines, means necessary diagnostic, preventive, therapeutic,	
		curing, treating, mitigating and rehabilitative services and maintenance or	
		personal care services which (A) are required by a "chronically ill individual" and	
		(B) are provided pursuant to a plan of care prescribed by a "licensed health care practitioner".	
		"Chronically III Individual" means any individual who has been certified by a "licensed	
		health care practitioner" as:	
		being unable to perform without "substantial assistance" from another	
		individual at least 2 "activities of daily living" for a period of at least 90 days	
		due to a loss of functional capacity (the ADL trigger),	
		<ul> <li>having a level of disability similar to the level of disability described in the</li> </ul>	
		ADL trigger as determined under regulations prescribed by the Secretary	
		of the Treasury in consultation with the Secretary of Health and Human	
		Services (the Similar Level trigger), OR	
		<ul> <li>requiring "substantial supervision" to protect such individual from threats to</li> </ul>	
		health and safety due to "severe cognitive impairment" (the Cognitive	
		Impairment trigger).	
		"Licensed health care practitioner" (e.g., such practitioner as listed in HIPAA or other individual acting within the scope of his/her New York State license as	
		appropriate to a tax-qualified policy).	
		* If form does not meet the express HIPAA definitions and all federal requirements for tax-	
		qualified status, company must attach an explanation of its interpretation of HIPAA and	
Definitions "Cofe Harbor"	Internal Revenue Service	federal requirements to make a tax-qualified submission.	
Definitions-"Safe Harbor"	Notice 97-31 (May 6, 1997)	The form adheres to "safe harbor" definitions as set forth in HIPAA, federal regulations and	
	(, 2, 1007)	IRS interim guidance of 1997 for favorable federal and New York State income tax	
		treatment. If not, attach an explanation of how the policy is tax-qualified.	
		Note: "Safe harbor" definitions relate to the terms "substantial assistance", "hands-on	
		assistance", "standby assistance", "severe cognitive impairment", and "substantial	
Fodoral Tay Overlift anti-	§7702B of the Internal	supervision" for determination of a chronically ill individual.	
Federal Tax Qualification	Revenue Code	The policy complies with §7702B of the Internal Revenue Code.	
Grandfathered Policies	§7702B of the Internal Revenue Code	If this filing contains a change to be issued to existing business where a policy was issued	
	Neveriue Code	prior to January 1, 1997, attach an explanation addressing the effect of this change on the	

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		grandfathered tax-qualified status of the policy in regard to the forfeiture of the grandfathered tax-qualified status of the policy issued prior to January 1, 1997. (e.g., material changes to business issued prior to 1/1/97 within the meaning of federal regulations and guidelines resulting in grandfathered tax-qualified status forfeiture)	
Incontestability	§4980(c)	As a tax-qualified form, the "Time Limit on Certain Defenses" provision is the three-tiered incontestability provision required by HIPPA.	
Licensed Health Care Practitioner	§7702B(c)(4) of the Internal Revenue Code	Licensed health care practitioner certifies at least once in a 12-month period that person is a chronically ill individual.	
Medicare Offset	§7702B(b)(1)(B) of the Internal Revenue Code	Forms do <b>NOT</b> pay or reimburse expenses incurred for services or items to extent expenses are reimbursed under Title XVIII of the Social Security Act (Medicare) or would be so reimbursed except for the application of a deductible or coinsurance amount.	
New York State Tax- qualification	<u>§1117(g)(1)</u>	The filing requests approval pursuant to §1117(g)(1) so it is eligible for New York State favorable income tax treatment.	
Plan of Care	§7702B(c)(1)(B) of the Internal Revenue Code	Qualified long term care services must be provided pursuant to a plan of care.	
Prohibition	§7702B(b)(1)(D) of the Internal Revenue Code	Forms do <b>NOT</b> provide for cash surrender value or other money that can be paid, assigned or pledged as collateral for a loan or borrowed (except to reduce future premiums or increase future benefits or as otherwise specifically allowed by HIPAA)	
Reinstatement Extension	§7702B(g)(2)(A)(i)(VI) of the Internal Revenue Code	Form includes extended reinstatement provision from HIPAA in the event of lapsation due to cognitive impairment or loss of functional capacity.	
Reminders		<ul> <li>The company may only offer discounts that are submitted and acknowledged by the Health Bureau's Rating Section as justifiable discounts before being placed on file by the Rating Section.</li> <li>The insurer is obligated under \$2611 of the Insurance Law and \$2782 of the Public Health Law regarding written informed consent, authorization and disclosure of confidential information when the insurer uses an HIV antibody test in underwriting. Circular Letter 3 (1989) and Circular Letter 5 (1997) are relevant.</li> <li>The insurer may make insertions to the application only for administrative purposes as long as the insertions are clearly not ascribed to the applicant. No other insertions or alterations of a written application will be made by anyone other than the applicant without his written consent pursuant to §3204.</li> <li>The insurer is reminded that, pursuant to \$52.25(d)(1), post-claims underwriting is prohibited whether or not information has been obtained regarding the applicant's health condition prior to issuance of the policy.</li> <li>The application asks about medications taken by the applicant and the medications listed in the application are known by the insurer, or should have been known, at the time of application to be directly related to a medical condition for which coverage would otherwise be denied, the insurer acknowledges that the policy cannot be rescinded for that reason. 52.25(d)(2)</li> <li>Every insurer or other entity selling or issuing long term care insurance will maintain a record of all policy recissions, both state and nationwide, except those voluntarily effectuated by the insured and will annually furnish this information to the Superintendent in a format prescribed by NAIC. 52.25(d)(6)</li> <li>If the policy involves replacement of an existing accident and health policy, a</li> </ul>	

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		replacement coverage notice that complies with §52.29(d) or (e) will be provided to the applicant PRIOR to issuance or delivery of the policy. The insurer will retain an additional copy signed by the applicant. A direct response insurer will deliver the notice to the applicant at the time of issuance of the policy. Note: Accident and health policies include, but are not limited to, long term care insurance, nursing home insurance only, home care insurance only and nursing home and home care insurance policies.  • A copy of the completed application or enrollment form (whichever is applicable) shall be delivered to the insured no later than at the time of delivery of the policy or certificate unless it was retained by the applicant at the time of the application. 52.25(d)(4).	
NEW PRODUCTS – RATE		(For rate changes to existing products, do NOT complete this section – complete the Existing Products-Rate Requirements section below instead.)  Complete this section for all forms filings except those filings where a rate filing is unnecessary because: (select one)  The submission contains only application forms, disclosure statements, and/or advertising, OR  The submission is an out-of-state filing pursuant to Section 3201(b)(2),	
REQUIREMENTS		OR  The form submission has no premium rate implications and a letter or actuarial memorandum is enclosed that states and justifies this as appropriate.	Form/Page/Para Reference
ACTUARIAL MEMORANDUM	11NYCRR52.40(a)	Actuarial qualifications:  a. Member of the Society of Actuaries; and b. Meet the "Qualification Standards of Actuarial Opinion" as adopted by the American Academy of Actuaries.	
Justification of Rates	11NYCRR52.25(e) 11NYCRR52.40(e)	<ul> <li>a. Specific formulas and assumptions used in calculating rates</li> <li>b. Expected claim costs</li> <li>c. Expected lapse rates</li> <li>d. Description of sources of claim costs and lapse rates including all adjustments made and actuarial justification thereof</li> <li>e. Description of rating classes and premium discounts and actuarial justification thereof</li> <li>f. Description of marketing methods</li> <li>g. Expense components of gross premium</li> <li>h. Comparison of the proposed rates with the currently approved rates for similar product(s) with actuarial justification of all variances</li> </ul>	
Loss Ratios	11NYCRR52.40(e) 11NYCRR52.45(f)	Demonstration that applicable minimum loss ratio will be met	
Reserve Bases Actuarial Certification	11NYCRR94(Reg. 56) 11NYCRR52.40(a) 11NYCRR52.45(f) 11NYCRR94(Reg. 56)	<ul> <li>Description of bases for active life and claim reserves</li> <li>a. The filing is in compliance with all applicable laws and regulations of the State of New York.</li> <li>b. The filing is in compliance with Actuarial Standard of Practice No. 8 "Regulatory Filings for Rates and Financial Projections for Health Plans" as adopted by the Actuarial Standards Board.</li> <li>c. The expected loss ratio meets the minimum requirements of the State of New York.</li> <li>d. The benefits are reasonable in relation to the premiums charged.</li> </ul>	

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		e. The rates are not unfairly discriminatory.	
		f. The minimum requirements for Regulation 56 have been met.	
		g. The expected loss ratio is: %.	
ACTIVE RATE MANUAL	11NYCRR52.25(e)	a. Table of Contents	
	11NYCRR52.40(e) 11NYCRR52.40(j)	b. Rate pages	
	1111 OKK32.40(j)	c. Insurer name on each consecutively numbered rate page	
		d. Identification by form number of each policy, rider, or endorsement to which the rates	
		apply	
		e. Brief description of benefits, types of coverage, limitations, exclusions, and issue limits	
		f. Description of rating classes and premium discounts	
		g. Examples of rate calculations	
		h. Commission schedules	
		i. Underwriting guidelines and/or underwriting manual	
		j. Expected loss ratios	
EXISTING		(For new products, do NOT complete this section – complete the New Products-Rate	
PRODUCTS -		Requirements section above instead.)	
RATE		Complete this section for all filings of changes in rates (e.g., rate	
REQUIREMENTS		increases/decreases or changes in rate calculation rules or procedures),	Form/Page/Para
	4411/(ODDD50.40/s)	commissions or underwriting to existing products.	Reference
ACTUARIAL	11NYCRR52.40(a)	Actuarial qualifications:	
MEMORANDUM		a. Member of the Society of Actuaries; and	
		b. Meet the "Qualification Standards of Actuarial Opinion" as adopted by the American	
1 (6 )	11NYCRR52.25(e)	Academy of Actuaries.	
Justification of Rates	11NYCRR52.25(e) 11NYCRR52.40(e)	a. Full description of proposed changes including:	
	<u></u>	(i) Type of changes	
		(ii) Purpose and underlying rationale	
		(iii) Scope of applicability	
		(iv) Limitations and exclusions	
		b. First and last years of issue in New York and date of original form approval	
		c. (i) Actual and expected loss ratios by duration and in the aggregate for existing	
		business	
		(ii) Expected loss ratios by duration and in the aggregate for future issues only	
		d. Detailed actuarial justification of the proposed changes	
		(i) If rates are not changing:	
		(1) Demonstrate impact on loss ratios and/or product profitability	
		(2) Describe handling of existing business	
		(ii) If rates are being revised:	
		(1) History of previous New York rate revisions	
		(2) Complete New York experience since inception. If New York experience	
		is not credible, also provide nationwide experience and history of previous	
		non-New York rate revisions as well.	
		(3) Include in (b)(2) above, yearly and in total, collected premiums, paid	
		claims, change in claim reserves, change in active life reserves, earned	

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	<u> </u>	promiumo incurred claime cook loss ratio and incurred loss ratio
		premiums, incurred claims, cash loss ratio, and incurred loss ratio.
		<ul><li>(4) Accumulate all items in (3), except reserves, with interest.</li><li>(5) Describe the basis for active life and claim reserves.</li></ul>
		credible, adjust premium items, in (3) above, to the current New York rate schedule.
		(7) Derivation of the proposed rate revision in detail, including
		demonstrations that:
		(a) The expected future loss ratio and expected lifetime loss ratio are
		at least as large as the disclosure loss ratio, and
		(b) The expected future loss ratio is at least as large as the applicable
		minimum loss ratio per Section 52.45(h) of Regulation 62.
		(8) A statement that the rates when approved will be applied to all policies
		delivered or issued for delivery in New York State, regardless of place of
		current residence.
Actuarial Certification	11NYCRR52.40(a) 11NYCRR52.45(f)	a. The filing is in compliance with all applicable laws and regulations of the State of New
	11NYCRR94(Reg. 56)	York.
		b. The filing is in compliance with Actuarial Standard of Practice No. 8 "Regulatory
		Filings for Rates and Financial Projections for Health Plans".
		c. The expected loss ratio meets the minimum requirements of the State of New York.
		d. The benefits are reasonable in relation to the premiums charged.
		e. The rates are not unfairly discriminatory.  f. The minimum requirements for Regulation 56 have been met.
		g. The expected loss ratio is:
REVISED RATE MANUAL	11NYCRR52.25(e)	a. Table of Contents
PAGES	11NYCRR52.40(e)	b. Rate pages
		c. Insurer name on each consecutively numbered rate page
		d. Identification by form number of each policy, rider, or endorsement to which the rates
		apply
		e. Brief description of benefits, types of coverage, limitations, exclusions, and issue limits
		f. Description of rating classes
		g. Examples of rate calculations
		h. Commission schedules
		i. Underwriting guidelines and/or underwriting manual
		j. Expected loss ratio

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